

## **COVID HOUSE POLICY**

**At Cinnamon's, we are committed to the health, safety and wellbeing of our guests, team suppliers and surrounding community. With the ever-evolving Coronavirus (COVID-19) outbreak, we wish to assure you of our consistent vigilance across our restaurant.**

### **We have implemented the following stringent safety measures:**

- We have a trained accredited COVID 'Hero' in service
- Our full team have been inducted and trained into the COVID House Policy, which will be an on-going process as Australian Government guidelines evolve
- We have re-trained all our team members and implemented increased hygiene standards across the business
- We are monitoring our team health daily basis (temperature, attendance wellness and contact)
  - Covid19 Safe signage across the restaurant
- Rigorous, sanitation and disinfectant cleaning on all touch points across our entire restaurant – the dining room and bar, washrooms, kitchen through to deliveries, and back of house.
  - Our restaurant is deep cleaned daily

## **RESTAURANT SOCIAL DISTANCING CONFIGURATION AND HYGIENE PRACTICES**

**We are dedicated within the business to ensure the health and safety of our guests and team members come first**

- Please note, we provide seated table service only (NO SELF SERVE BUFFET)
- A fitted face mask must be worn at all times except whilst consuming food and/or drinks. This includes the use of the washroom facilities or going out for a smoke
- Do not leave your facemask on the dining table. We recommend that you dispose and/or place your facemask in a zipped bag in a hygienic manner
- The external Patio Area has been converted to Dining. Please consider the safety of others when using the outdoor area for smoking
- We use Laminated Food and Drinks Menu which are sanitized after every use
- Please Adhere to Social Distancing Rules- smile wave or elbow rather than a kiss handshake or hug
- Please refrain from sharing food, cutlery plates or glasses unless you are from the same household. We do offer individualized Plated Set Meals
- We ask that you cover your mouth and nose when you cough or sneeze and dispose of the tissues in a hygienic manner
- We recommend electronic payments where possible to encourage safe hygiene practices, however we do accept cash payments
- The Staff will assist you with finalizing payments at your table
- Please refrain from gathering outside your designated table setting, ie. Bar, toilets or common areas
- We ask you comply with reasonable directions from staff
- Sanitizing dispensers are located throughout the restaurant. Please sanitise your hands when you arrive at the restaurant, before you eat, using the facilities and when you get home
- Please refrain from close interaction with guests across tables or moving furniture. Our Staff will be happy to assist you
- Our kitchen team is as vigilant as ever in adhering to the guidelines provided by Food Standards. Australian New Zealand (FSANZ), who have advised that transmission through food is unlikely and there is no evidence of this occurring with novel coronavirus to date.

**We Welcome you into Cinnamon's**

**We appreciate your ongoing support and compliance**

### **CONDITIONS OF ENTRY**

- Guests Staff and Suppliers will be denied entry if COVID-19 symptoms are evident
- A fitted face mask must be worn upon entry except whilst consuming food and drinks
- We will be using Non-Contact Infrared Thermometers to check for any signs of fever
- Contact details are required for tracing purposes upon entry
- Practice Physical Distancing
- Sanitise Hands Upon Entry
- Please DO NOT enter the premises if you:
  - have any symptoms of Covid-19 such as fever, sore throat, fatigue and/or shortness of breath
  - have been in the company of anyone exhibiting symptoms as above
  - are or have recently been a confirmed case of Covid-19 or are a close contact of a confirmed case of Covid-19
  - are a resident of a location, or have visited any location within the previous 14 days where you are required to immediately self-isolate
  - are required to be in self-isolation